

Freedom of Information Requests

01.07.22-30.06.23 01.07.23-30.06.24

Number of Requests Received	481	665
Number Closed	476	647
Number Still Open	5	18
Still open due to non answering by department	3	11
Still open due to further information being requested and not answered by requester	2	7

Still Open by Department		
Prop. Services		1
IT		5
Ec Dev/Legal		2
Council Tax		1
Environmental Health		1
Streetscene		1

Number of Requests Meeting 20 Working day Target	455	619
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Average Number of days to Respond	9.08	8.03
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Number of Requests Over 20 Working day Target	26	46
Housing and Property Services	5	19
Benefits	0	0
Streetscene	4	1
Environmental Health	4	5
Legal/Ec Dev	0	3
Finance	2	1
Council Tax and Business Rates	1	3
Development Management	2	1
IT	3	4
Insurance	1	0
Corporate	4	5
Building Control	0	1
Emergency Planning	0	1
HR	0	1
CPCS	0	1

Number Administered by Democratic Services	256	404
Not GBC	88	142
Corporate (more than 1 department)	34	47
On behalf of Departments:		
CPCS	6	16
HR and Payroll	29	29
Democratic Services	12	26
IT	27	26
Planning Policy	6	0
Legal	0	1
Procurement	1	4
Finance	16	18
Economic Development & Regeneration	7	32

Development Management	18	44
Elections/EP	1	0
Building Control	1	3
Climate Change	4	2
Comms/media	1	1
Complaints	2	2
Energy	1	0
Audit	2	1
Civics	0	6
Insurance	0	1
Health & safety	0	3

Number Administered by Department	225	261
Housing & Property Services	62	96
Benefits	11	6
Streetscene	68	66
Environmental Health	62	61
Council Tax and Business rates	22	32

Type of Requester	474	665
Individual	165	238
Company	266	375
Media	34	37
Political	5	3
Charity	4	1
University	0	0
Local Authority	7	11

Refusals/Part refusals	18	13
Already in Public Domain	1	
Business Rate Exemption	6	7
Commercial Confidentiality	6	
Legal Privilege	1	
Councillor Information	3	
Prevention of Crime		3
Personal data		1
Exceeds Time Limits	1	
Service enquiry		2

Longest Time Taken to Fulfill Request		Days
Staff Structure		375
Property Services		73
Housing		59
Business rates		55
IT		52
Corporate		51
Housing		44
Environmental Health		42

Internal Reviews		
Number Requested	0	4
Number Upheld	0	0